



Provider Connect Australia Implementation Conformance Statement

26 May 2026 v26.1.0.0

Approved for external use

Document ID: DH-4386:2026

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Acknowledgements

The Australian Digital Health Agency is jointly funded by the Australian Government and all state and territory governments.

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Document information

Key information

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Product or document version history

Product or document version	Date	Release comments
v26.1.0.0	26/01/2026	Rename API to service throughout document. Updated reference in section 1.4.
V2.1	23/05/2025	Added new system role “Revoke publications” for subscribing systems.
V2.0	04/09/2023	Now supports conformance declaration for both publishing and subscribing systems
V1.0	16/09/2022	This document specifies software Implementation Conformance Statement (ICS) for Integrated Systems connecting to the Provider Connect Australia (PCA) service. A developer who wishes to claim that their software conforms to the requirements for connecting to the PCA must complete this ICS to indicate which requirements are satisfied by their implementation.

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1 Introduction

1.1 Purpose

This document specifies software Implementation Conformance Statement (ICS) for Integrated Systems connecting to the Provider Connect Australia (PCA) service. A developer who wishes to claim that their software conforms to the requirements for connecting to the PCA service must complete this ICS to indicate which requirements are satisfied by their implementation.

1.2 Intended audience

The intended audience is business partners and software vendors who wish to build integrations with the PCA service.

1.3 Scope

Conformance requirements in this document apply to PCA integrated systems connecting to the PCA to upload data to and download data from the PCA service.

1.4 References

This document applies to conformance requirements specified in:

- Provider Connect Australia – Conformance Requirements v26.1.0.0

2 Completing the ICS

2.1 Initial Access Token

The ICS and the Declaration of Conformity are completed by developers of health software systems that integrate with PCA. They must be completed before a developer's product implementation is issued an initial access token (IAT) for the production environment.

The ICS identifies:

- components, modules, or adaptors that make up the implementation that an end user would use to interact with the PCA
- contact details of the developer so that the PCA Operator may contact the developer during and after the testing process
- roles and scopes to be assigned to the product.

2.2 Process

Information about the conformance requirements supported by a PCA client system integration is recorded in the ICS and the ICS is then presented to PCA Operator for assessment.

The PCA Operator may require an observation session to further complete an assessment. The PCA Operator will provide comments on the ICS for the developer, and one of the following will happen:

- If the implementation passes all relevant conformance points and there is no residual risk a production IAT is generated and activated.
- If there is minor residual risk, mitigation needs to be stated and agreed before production IAT is generated and activated.
- If there is significant residual risk and non-compliance, the risks need to be addressed and a subsequent observation session organised before production IAT is generated and activated.

If retesting is required, an ICS may be amended or a new ICS may be completed (if required).

3 Conformance statement

3.1 Environment details

Environment	PRODUCTION
-------------	------------

3.2 Product details

Developer name	<i>e.g. Expert Developer</i>
Software name	<i>e.g. my-application (as it will appear in the software_id client registration request)</i>
Software version	<i>e.g. 1.0.0 (as it will appear in the software_version client registration request)</i>

Note: the software name and version must appear exactly as above when registering software clients with PCA.

3.3 Contact details

Contact name	
Contact email	
Contact phone	

3.4 Dates

Submission date	YYYY-MM-DD
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3.5 Implementation roles

3.5.1 Publishing systems

Required roles (tick all that apply):

Manage healthcare services (PS_ServicesMgr)	<input type="checkbox"/>
<p>Must meet mandatory conformance requirements for use cases:</p> <ul style="list-style-type: none">• <i>Common requirements</i>• Connect to organisation (UC.3.1)• Manage location (UC 3.2)• Manage healthcare service (UC 3.3) <p>May meet functional requirements for use cases:</p> <ul style="list-style-type: none">• Manage location (UC 3.2)• Manage healthcare service (UC 3.3)	
Manage practitioners (PS_PractitionerMgr)	<input type="checkbox"/>
<p>Must meet mandatory conformance requirements for use cases:</p> <ul style="list-style-type: none">• <i>Common requirements</i>• Connect to organisation (UC.3.1)• Manage practitioner roles (UC 3.4) <p>May meet functional requirements for use cases:</p> <ul style="list-style-type: none">• Manage practitioner roles (UC 3.4)	
Manage Publications (PS_PublicationMgr)	<input type="checkbox"/>
<p>Must meet mandatory conformance requirements for use case:</p> <ul style="list-style-type: none">• Manage publication (UC 3.5)	
Synchronise Data (PS_Synchroniser)	<input type="checkbox"/>
<p>Must declare conformance to at least one of the following roles:</p> <ul style="list-style-type: none">• Manage healthcare services (PS_ServicesMgr)• Manage practitioner roles (PS_PractitionerMgr) <p>If declaring conformance to 'manage healthcare services' (PS_ServicesMgr), must meet mandatory conformance requirements for use case:</p> <ul style="list-style-type: none">• Synchronise healthcare service information (UC.3.3) <p>If declaring conformance to 'manage practitioner roles' (PS_PractitionerMgr), must meet mandatory conformance requirements for use case:</p> <ul style="list-style-type: none">• Synchronise practitioner role information (UC.3.4)	
Read Only (PS_Read)	<input type="checkbox"/>
<i>No conformance or functional requirements</i>	

3.5.2 Subscribing systems

Required roles (tick all that apply):

Update subscriber identifiers and match status (SS_Updater)	<input type="checkbox"/>
<i>No conformance or functional requirements</i>	
Retrieve service offerings (SS_Receiver)	<input type="checkbox"/>
Must meet mandatory conformance requirements for use case: <ul style="list-style-type: none"> Retrieve published information (UC 4.1) 	
Manage tasks for publishers (SS_TaskManager)	<input type="checkbox"/>
<i>No conformance or functional requirements</i>	
Revoke publications (SS_PublicationRevoker)	<input type="checkbox"/>
<i>No conformance or functional requirements</i>	

4 Role conformance requirements

4.1 Publishing systems

4.1.1 Common requirements

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCACMNCR-0001	Handle PCA service failures	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCACMNCR-0002	Retrieve latest version of resource from PCA before updating	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.2 Connect to organisation (UC 3.1)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0002	Confirm organisation status before matching	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0003	Provide mechanism to match location	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0004	Confirm matching location before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0005	Provide mechanism to match healthcare service	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0006	Confirm healthcare service match before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0007	Provide mechanism to match practitioner role	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0008	Confirm practitioner role match before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.3 Manage location (UC 3.2)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0002	Confirm organisation status before matching	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0003	Provide mechanism to match location	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0004	Confirm matching location before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0009	Check for matching locations in PCA before creating or updating	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0010	Retrieve address metadata	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0011	Search for and store valid GNAF or DPID address	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0012	Upload valid GNAF or DPID address	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0013	Search for and retrieve valid codes for resources with terminology bindings	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0037	Capture and upload mandatory location data	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.4 Synchronise location information (UC 3.2)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0014	Confirm data updates to local record after linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.5 Manage healthcare service (UC 3.3)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0015	Capture and upload mandatory healthcare service data	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0017	Retrieve GNAF or DPID postal address metadata	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0018	Search for and store valid GNAF or DPID postal address	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0019	Upload valid GNAF or DPID postal address	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0005	Provide mechanism to match healthcare service	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0006	Confirm healthcare service match before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0002	Confirm organisation status before matching	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0020	Check for matching healthcare service in PCA before creating or updating	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0013	Search for and retrieve valid codes for resources with terminology bindings	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0021	Limit markdown syntax in the 'referral information for providers' and 'referral information for consumers' attributes	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.6 Synchronise healthcare service information (UC 3.3)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0014	Confirm data updates to local record after linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.7 Manage practitioner roles (UC 3.4)

The client system supports (tick all that apply):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0025	Capture and upload mandatory practitioner role data	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0038	Retrieve practitioner reference	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0026	Capture and upload practitioner provides healthcare at a location and HPI-I is required indicator	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0028	Call PCA Medicare Validate service	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0029	Provide mechanism to match practitioner role	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0008	Confirm practitioner role match before linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0002	Confirm organisation status before matching	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0030	Check for matching practitioner role in PCA before creating or updating	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0013	Search for and retrieve valid codes for resources with terminology bindings	Optional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0031	Provide Practitioner consent indicator	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.8 Synchronise practitioner role information (UC 3.4)

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0014	Confirm data updates to local record after linking	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

4.1.9 Manage publication (UC 3.5)

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0032	Display partner service information use statement	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBCR-0033	Agree to partner service information use statement	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0034	Information use statement agreement not provided	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0035	Inform user of updated information use statement	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0036	Accept updated information use statement	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0022	Publication to NHSD: provide opt-out options	Conditional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0023	Publication to NHSD: display information use statements	Conditional	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBCR-0024	Publication to NHSD: create publication authorisations	Conditional	<i>Please provide comments / details / screenshots indicating compliance</i>

4.2 Subscribing systems

4.2.1 Retrieve published information (UC 4.1)

Required for conformance to role: SS_Receiver

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCABPCR-0350	Compliment notification with poll	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCABPCR-0360	Use published information in accordance with information use statement	Mandatory	<i>Please provide comments / details / screenshots indicating compliance</i>

5 Role functional requirements

5.1 Publishing systems

5.1.1 Manage location (UC 3.2)

Required for conformance to role:

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBFR-0038	Inform users if client system does not support synchronisation	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBFR-0039	Link to PCA Portal to create new location in PCA	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>

5.1.2 Manage healthcare service (UC 3.3)

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBFR-0038	Inform users if client system does not support synchronisation	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBFR-0040	Link to PCA Portal to create new healthcare service in PCA	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBFR-0042	Capture and upload healthcare service active period	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>

5.1.3 Manage practitioner roles (UC 3.4)

The client system supports (tick if applicable):

Compliant	Ref	Requirement	Cardinality	Comments / details / screenshots
<input type="checkbox"/>	PCAPUBFR-0038	Inform users if client system does not support synchronisation	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBFR-0041	Link to PCA Portal to create new practitioner role in PCA	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>
<input type="checkbox"/>	PCAPUBFR-0043	Capture and upload practitioner role active period	Recommended	<i>Please provide comments / details / screenshots indicating compliance</i>

6 Declaration of conformity

The implementation conforms to all the requirements indicated in section 4 of this document:

Limitations on the validity of this declaration:

.....

.....

By signing below, I certify that the information I have provided on this form is accurate, complete and up to date. I am aware that the Australian Digital Health Agency does not perform conformity assessment and that I am responsible for the representations I make on this form.

Signed by:

Name of issuer or authorised representative	Signature
.....

Role
.....

Acronyms

Acronym	Description
IAT	Initial access token
ICS	Implementation conformance statement
PCA	Provider Connect Australia