



Australian Government
Australian Digital Health Agency

Patient Medicines History (PMH) Conformance Assessment Scheme

6 October 2026 v1.0

Approved

Document ID: DH-4420:2026

Acknowledgements

The Australian Digital Health Agency is jointly funded by the Australian Government and all state and territory governments.

Disclaimer

The Australian Digital Health Agency ("the Agency") makes the information and other material ("Information") in this document available in good faith but without any representation or warranty as to its accuracy or completeness. The Agency cannot accept any responsibility for the consequences of any use of the Information. As the Information is of a general nature only, it is up to any person using or relying on the Information to ensure that it is accurate, complete and suitable for the circumstances of its use.

Document control

This document is maintained in electronic form and is uncontrolled in printed form. It is the responsibility of the user to verify that this copy is the latest revision.

Copyright © 2026 Australian Digital Health Agency

This document contains information which is protected by copyright. All Rights Reserved. No part of this work may be reproduced or used in any form or by any means – graphic, electronic, or mechanical, including photocopying, recording, taping, or information storage and retrieval systems – without the permission of the Australian Digital Health Agency. All copies of this document must include the copyright and other information contained on this page.

OFFICIAL

Document information

Key information

Owner	Chief Digital Officer, Australian Digital Health Agency	
Date of next review	31 March 2027	
Contact for enquiries	Australian Digital Health Agency Help Centre	
	Phone	1300 901 001
	Email	help@digitalhealth.gov.au

Product or document version history

Product or document version	Date	Release comments
1.0	06 October 2026	Final Document for external use

Table of contents

Document information	3
Table of contents	4
1 Introduction	6
1.1 Background	6
1.2 Overview	6
1.3 Purpose	7
1.4 Objective	7
1.5 Intended audience	7
1.6 Scope	7
1.7 Relevant documents	8
2 Patient Medicines History Conformance Lifecycle	10
3 Conformance assessment overview	11
3.1 Conformance approach	11
3.2 Object of conformance testing	11
3.3 Conformance Register	13
3.4 Conformance ID	13
3.5 Services provided by the Agency	13
4 Conformance Profile overview	15
4.1 Conformance Profile Requirements	15
4.2 Conformance Profile maintenance and sunsetting	15
4.3 Gaps in Conformance Profiles	16
5 Conformance assessment approach	17
5.1 Understand the PMH requirements	17
5.2 Identify the PMH system role and applicable Conformance Profile	17
5.3 Healthcare Identifiers (HI) Service conformance pre-requisite	17
5.4 Integration and testing activities	18
5.5 Finalise the conformance process	18
6 Conformance assessment process	19
6.1 Confirm prerequisite requirements	19
6.2 Complete PMH API Integration Testing	19
6.3 Complete Conformance Testing	19
<i>Conformance Test Specifications</i>	19
<i>Success Criteria</i>	19
6.4 Submit Conformance Evidence	20
6.5 Conformance Assessment with the Agency	20
6.6 Declaration of Conformance	21
6.7 Conformance Registration	21

6.8	Production access granted	21
7	Ongoing validity of conformance	22
7.1	Ongoing Conformance Obligations	22
7.2	Software Version Changes	22
7.3	Maintaining Conformance Status	22
7.4	Conformance Breaches	23
7.5	Continuous Improvement.....	23
	Acronyms and Abbreviations	24
	Glossary	25
	References	28

Tables and figures

Table 1.	Patient Medicines History (PMH) systems and descriptions	12
Table 2.	Conformance Services provided by the Agency	13
Table 3.	PMH Conformance Profile and System role examples	15
Figure 1.	Patient Medicine History Conformance document framework	9
Figure 2.	Patient Medicine History Conformance Lifecycle.....	10

1 Introduction

1.1 Background

The Patient Medicines History (PMH) enables authorised healthcare providers and consumers to access a consolidated view of a consumer's prescription and dispense history through a secure, consent-based service.

The PMH has been developed to improve medicines safety by reducing information gaps, supporting continuity of care, and providing timely access to medicines information across healthcare settings. By making prescription and dispense information more readily available, PMH supports safer clinical decision-making and more coordinated patient care.

The PMH provides a consolidated view of medicines information but does not change the core clinical processes of prescribing or dispensing medicines. Participation in PMH is consumer-controlled, with access to medicines history information governed by consent, privacy, and access management controls to ensure it is only available to authorised users for permitted purposes.

The PMH forms part of the broader national digital health ecosystem and builds on existing medicines safety and digital health infrastructure. It uses prescription and dispense information sourced through the National Prescription Delivery Service (NPDS) to provide a consolidated and timely view of a consumer's medicines history.

The PMH ecosystem includes prescribing systems, dispensing systems, consumer-facing applications, and intermediary services that exchange medicines information with the PMH API using agreed standards and interfaces. These systems must operate in a secure, reliable, and interoperable manner to support the accurate and timely sharing of medicines history information.

1.2 Overview

The PMH operates within Australia's broader digital health and medicines safety environment. The Australian Digital Health Agency (the Agency) develops and maintains the PMH Conformance Assessment Scheme (CAS) to support the safe, secure, reliable and interoperable exchange of medicines history information across participating systems.

The CAS establishes the framework for assessing whether software systems participating in the PMH ecosystem meet the applicable PMH conformance requirements. Participating systems may include prescribing systems, dispensing systems, consumer-facing applications and intermediary services that access, manage or exchange medicines history information through PMH.

Through the CAS, software systems are assessed against defined conformance requirements to provide assurance that they support the safe and secure operation of PMH. Systems that successfully complete the conformance assessment process are

assigned a Conformance Identifier (Conformance ID) and may be authorised to connect to PMH services, where applicable.

1.3 Purpose

This document describes the Patient Medicines History Conformance Assessment Scheme (PMH CAS), including the processes used to establish, assess and maintain conformance for systems participating in the PMH ecosystem. It is intended to support a consistent approach to demonstrating that software systems meet applicable PMH conformance requirements.

1.4 Objective

The objective of the CAS, together with the relevant Commonwealth and state or territory regulations, is to provide software vendors, healthcare providers, consumers and other stakeholders with assurance that systems participating in PMH have been assessed against defined conformance requirements and are capable of securely, reliably and consistently supporting PMH functionality.

1.5 Intended audience

This document is primarily intended for organisations that develop, implement, maintain or support software systems participating in the PMH ecosystem, including:

- the PMH API operator
- prescribing systems
- dispensing systems
- consumer-facing applications
- intermediary services

The document may also be of interest to the Agency, Commonwealth, state and territory health agencies, policy makers, regulators, healthcare organisations and other stakeholders involved in medicines safety and digital health initiatives.

1.6 Scope

The CAS defines the PMH conformance lifecycle and the processes used to establish, assess and maintain conformance for software systems participating in the PMH ecosystem in Australia. It describes the approach to conformance assessment, the responsibilities of participants, and the ongoing activities required to maintain conformance. Refer to [Section 2. Patient Medicines History Conformance Lifecycle](#) for further information.

This document does not define the operational, certification or conformance requirements of external national infrastructure and services, including:

- My Health Record
- Healthcare Identifiers (HI) Service
- National Authentication Service for Health (NASH)
- National Secure Messaging services
- Electronic prescribing services and infrastructure.

Where a participating PMH system interacts with these services, the relevant certification, conformance or participation requirements for those services remain the responsibility of the software vendor or service provider.

1.7 Relevant documents

This CAS should be read in conjunction with other PMH documents published by the Agency that support the implementation, operation and conformance assessment of PMH, as well as relevant Commonwealth, state, and territory legislation and regulations, standards, and guidelines, as illustrated in **Figure 1** below.

The Agency is responsible for developing and publishing the PMH conformance artefacts, including:

- Patient Medicines History - Conformance Assessment Scheme (CAS)
- Patient Medicines History - Conformance Profiles (CPs)
- Patient Medicines History - Conformance Test Specifications (CTS)

Implementation guidance, technical specifications and integration documentation are developed and published by Fred IT Group to support software vendors integrating with PMH services.

Policy, programme and regulatory information relating to PMH is developed and published by the Department of Health, Disability and Ageing.

In addition, software vendors and implementers may need to consider other relevant legislation, standards, policies and guidance applicable to their system, including privacy, security, healthcare and medicines safety obligations.

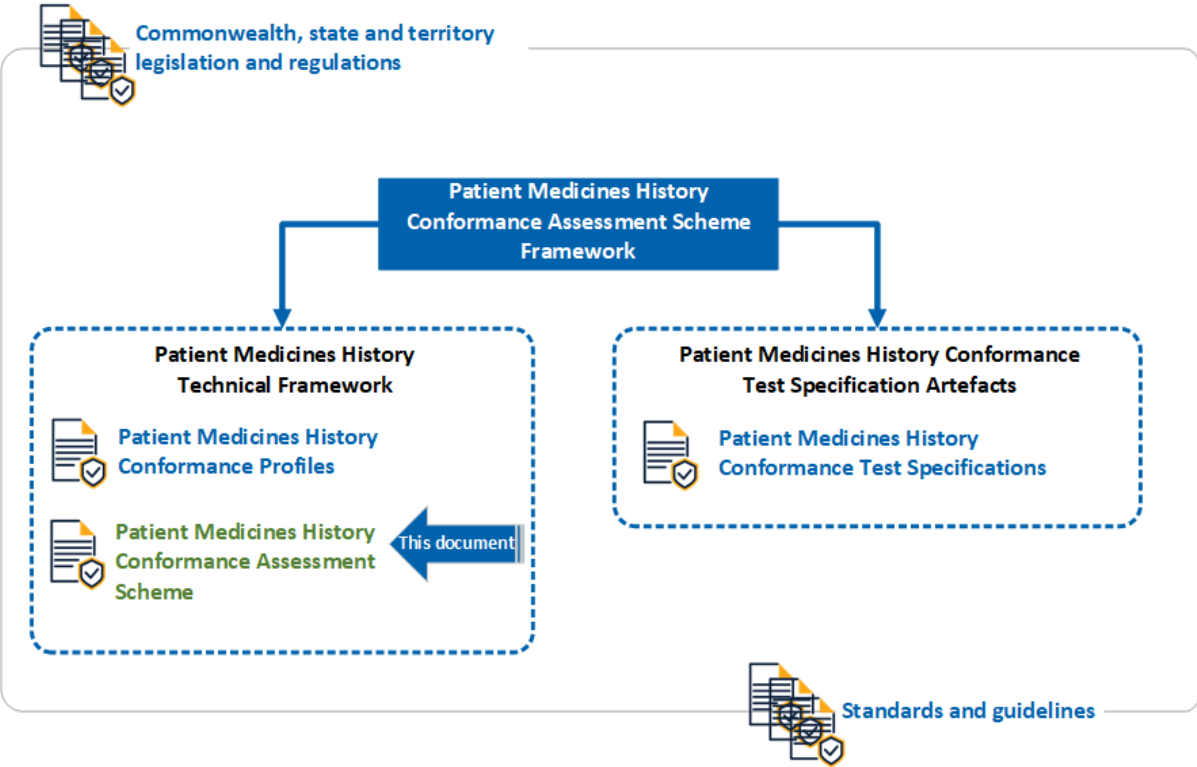


Figure 1. Patient Medicine History Conformance document framework

2 Patient Medicines History Conformance Lifecycle

Figure 2 provides an overview of the PMH system conformance lifecycle, showing the progression from design and testing through to conformance assessment, go-live, monitoring, sunseting of conformance and potential breach management.

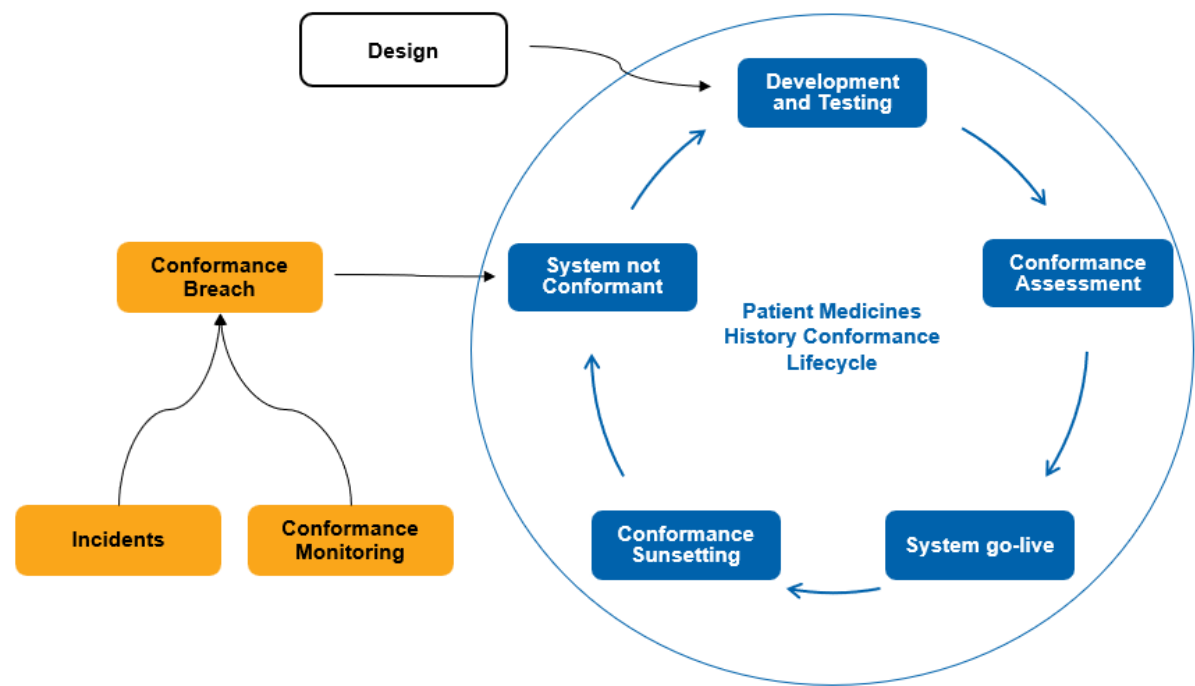


Figure 2. Patient Medicine History Conformance Lifecycle

3 Conformance assessment overview

3.1 Conformance approach

The Patient Medicines History (PMH) Conformance Profiles define the requirements that participating systems must meet to support the safe, secure and interoperable exchange of medicines history information. These requirements provide a consistent basis for assessing whether systems can participate in the PMH ecosystem.

The conformance requirements are designed to support systems that:

- securely collect, store, manage, exchange and access medicines history information
- minimise risks to patient safety, privacy, information security, cyber security and system integrity
- promote consistent implementation of PMH functionality across participating systems
- support interoperability between the PMH and participating prescribing systems, dispensing systems, consumer-facing applications and intermediary services
- exchange information in a secure, reliable and interoperable manner
- comply with applicable legislative, regulatory and policy obligations.

Conformance is one mechanism used to mitigate risks associated with PMH. Other risk mitigation measures, such as legislation, regulations, implementation guidance, organisational policies, operational procedures and user training, are outside the scope of this document. Risks associated with system deployment, implementation and operational use are also outside the scope of the CAS.

3.2 Object of conformance testing

The Patient Medicines History (PMH) Conformance Assessment Scheme (CAS) assesses software systems that access, display, manage or exchange medicines history information as part of the PMH ecosystem.

The object of conformance testing is the software product or system seeking conformance. Depending on its implementation, a system may consist of multiple integrated components that operate together to deliver PMH functionality. In these circumstances, the software system under assessment is the complete solution, rather than the individual components that comprise it.

Participating systems are assessed against the applicable PMH Conformance Profile based on the role they perform within the PMH ecosystem. The PMH ecosystem comprises multiple systems that perform defined roles, as described in **Table 1** below.

Table 1. Patient Medicines History (PMH) systems and descriptions

System	Description
Conformant consumer-facing applications	A mobile or web application that has successfully demonstrated conformance with the applicable PMH requirements and enables consumers to access or manage their medicines history information and consent preferences.
Conformant dispensing system	A pharmacy dispensing software system that has successfully demonstrated conformance with the applicable PMH requirements. Dispensing systems may contribute to a consumer's medicines history through the dispensing of prescriptions and, where authorised, access medicines history information to provide decision support for dispensing activities.
Conformant intermediary	A software system that has successfully demonstrated conformance with the applicable PMH requirements and facilitates access to PMH functionality on behalf of a consumer-facing mobile or web application.
Conformant prescribing system	A clinical software system used by authorised prescribers that has successfully demonstrated conformance with the applicable PMH requirements. Prescribing systems may contribute to a consumer's medicines history through the prescribing of prescriptions and, where authorised, access medicines history information to provide decision support for prescribing activities and clinical workflows. This category includes both general prescribing systems and electronic medication chart systems.
Patient Medicines History (PMH) API	A secure application programming interface (API) that enables authorised conformant systems to exchange medicines history information with PMH in accordance with applicable consent, privacy and access management requirements.
National Prescription Delivery Service (NPDS)	The national service that receives and manages electronic prescription and dispense information and provides the medicines history information made available through the PMH API.

3.3 Conformance Register

The PMH Conformance Register will be a publicly available record of software products that have successfully demonstrated conformance with the applicable PMH Conformance Profile requirements. The Register is published on the Agency's website and provides visibility of conformant products to healthcare providers, implementers, software vendors and other stakeholders.

Each Conformance Register entry includes information such as the product name, software vendor, product version, applicable Conformance Profile and the registration status or validity period.

3.4 Conformance ID

A Conformance ID is a unique identifier assigned to a software product version that has successfully completed the PMH conformance process. The Conformance ID is used to uniquely identify the conformant version of a software system and support its participation in the PMH ecosystem.

Only software products with a current and valid Conformance ID recorded on the PMH Conformance Register may connect to the PMH API. Software vendors are responsible for ensuring that the Conformance ID asserted by their software accurately reflects the version of the product that achieved conformance.

3.5 Services provided by the Agency

The Agency is responsible for developing, maintaining and administering the PMH CAS. The services provided by the Agency are outlined in **Table 2**.

Table 2. Conformance Services provided by the Agency

Services	Details
Development and maintenance of PMH conformance artefacts	The Agency develops, publishes, maintains and sunsets the PMH Conformance Assessment Scheme (CAS), Conformance Profiles (CPs) and Conformance Test Specifications (CTS). These artefacts are reviewed periodically to ensure they remain fit for purpose and continue to support the safe, secure and interoperable operation of PMH.
Management of the conformance process	The Agency manages the PMH conformance process, including guidance on the application of Conformance Profiles, assessment activities and declaration requirements.

Services	Details
Support for software vendors and implementers	The Agency provides support to software vendors and implementers seeking to demonstrate conformance with PMH requirements. While the Agency may provide clarification on conformance requirements and profile applicability, responsibility for achieving and maintaining conformance remains with the software vendor. For support contact help@digitalhealth.gov.au.
Publication and maintenance of the PMH Conformance Register	The Agency maintains the PMH Conformance Register and publishes information about software products that have successfully demonstrated conformance with applicable PMH requirements.
Conformance quality assurance and continual improvement	The Agency reviews feedback provided, identified issues and emerging risks to inform the ongoing maintenance and improvement of PMH conformance artefacts. Where gaps in existing requirements are identified, they may be considered for inclusion in future releases of the Conformance Profiles or Conformance Test Specifications.

4 Conformance Profile overview

4.1 Conformance Profile Requirements

The PMH Conformance Profiles define the functional and non-functional requirements that software systems must or should meet to perform their roles safely within the ecosystem. These requirements support the secure, reliable and interoperable exchange of medicines history information and help mitigate identified risks relating to privacy, security, data quality and consumer safety.

Participating systems must demonstrate conformance with the applicable Conformance Profiles for their role within the PMH ecosystem.

The system role examples in **Table 3** are provided for guidance only and are not intended to be an exhaustive list. A software product may perform multiple roles and may therefore be subject to more than one Conformance Profile.

Table 3. PMH Conformance Profile and System role examples

Conformance Profile	System role examples
Consumer-Facing Connecting systems	- Consumer-facing application - Intermediary
Dispensing systems	- Community pharmacy dispensing system - Hospital pharmacy dispensing system
Prescribing systems	- General electronic prescribing system - Electronic medication chart system - Residential aged care prescribing system

4.2 Conformance Profile maintenance and sunsetting

The Agency will review and update the PMH Conformance Profiles as required to ensure they continue to support the safe, secure and effective operation of the PMH ecosystem.

Where a new version of a Conformance Profile is released, the Agency may establish transition arrangements to allow software vendors sufficient time to assess, test and implement any required changes.

The maintenance and prioritisation of updates to the PMH Conformance Profiles is informed by the [Agency's Clinical Governance Framework for Digital Health](#)¹. Where an identified clinical safety, privacy, security or operational risk exceeds the Agency's risk appetite, the Agency may introduce changes outside the normal release cycle and establish accelerated implementation timeframes to support timely risk mitigation.

When a Conformance Profile is superseded or retired, the Agency will communicate the applicable transition arrangements. Software products may be required to transition to a newer version of the Conformance Profile to maintain their conformance status.

This approach supports the continual improvement of PMH conformance requirements and ensures that identified risks, issues and emerging needs can be addressed in a transparent and risk-based manner.

4.3 Gaps in Conformance Profiles

The Agency maintains and evolves PMH Conformance Profiles to ensure they continue to support the safe and secure operation of the PMH ecosystem.

Where issues, risks or gaps are identified that are not adequately addressed by existing conformance requirements, these may be recorded for consideration in future releases of the Conformance Profiles or Conformance Test Specifications. Sources of identified gaps may include conformance activities, industry feedback, implementation experience and issue investigations.

This continuous improvement approach helps ensure the PMH conformance framework remains effective and responsive to changes in technology, industry practices and emerging risks.

¹ Australian Digital Health Agency, [Clinical Governance Framework for Digital Health](#), Australian Digital Health Agency website, 2026, accessed 21 September 2026.

5 Conformance assessment approach

This section outlines the high-level approach used to assess software systems against the applicable PMH Conformance Profiles to demonstrate compliance with PMH requirements.

5.1 Understand the PMH requirements

Before commencing conformance activities, software vendors should familiarise themselves with the PMH requirements relevant to their system role.

This includes reviewing the applicable:

- PMH Conformance Assessment Scheme (CAS)
- PMH Conformance Profiles (CPs)
- PMH Conformance Test Specifications (CTS)
- PMH implementation guides and technical specifications
- PMH policy and programme documentation.

Together, these artefacts describe the requirements, expected behaviours, and conformance activities applicable to systems participating in the PMH ecosystem.

5.2 Identify the PMH system role and applicable Conformance Profile

Software vendors must identify the role or roles their product performs within the PMH ecosystem.

As described in [Section 3.2. Object of Conformance Testing](#) and [Section 4.1. Conformance Profile requirements](#), the applicable Conformance Profiles will depend on the functions performed by the system. A single software product may perform multiple roles and may therefore be required to demonstrate conformance against more than one Conformance Profile.

5.3 Healthcare Identifiers (HI) Service conformance pre-requisite

For prescribing and dispensing systems, conformance with the Healthcare Identifiers (HI) Service is a prerequisite for participation in the PMH ecosystem.

Software vendors must ensure their prescribing or dispensing system meets the applicable HI Service conformance requirements before undertaking PMH conformance activities. Compliance with HI Service requirements supports the accurate identification of healthcare providers, healthcare organisations and individuals, and enables the secure exchange of information within the PMH ecosystem.

Evidence of HI Service conformance may be required as part of the PMH conformance assessment process.

This requirement does not apply to all PMH system roles. Software vendors should determine whether HI Service conformance is applicable to their system based on the functionality provided and the role performed within the PMH ecosystem.

5.4 Integration and testing activities

Software vendors are responsible for developing, testing and validating their software against the applicable PMH Conformance Profiles and Conformance Test Specifications.

Where required, vendors must complete any integration and testing activities necessary to demonstrate that their software can securely and reliably exchange information within the PMH ecosystem.

5.5 Finalise the conformance process

To complete the conformance process, software vendors must provide the evidence required to demonstrate compliance with the applicable PMH Conformance Profiles.

The Agency assesses the submitted conformance evidence and determines whether the relevant conformance requirements have been met. Successful completion of the assessment process may result in the software product being recorded on the PMH Conformance Register and assigned a Conformance ID.

An overview of the conformance assessment process and key activities is provided in [Section 6. Conformance assessment process](#).

6 Conformance assessment process

This section outlines the process for demonstrating conformance with the applicable PMH Conformance Profiles.

6.1 Confirm prerequisite requirements

Before commencing PMH conformance activities, software vendors must ensure any applicable prerequisite requirements have been met.

For prescribing systems and dispensing systems, conformance with the Healthcare Identifiers Service (HI Service) is a prerequisite for participation in PMH. Software vendors may be required to provide evidence of HI Service conformance as part of the PMH conformance assessment process.

6.2 Complete PMH API Integration Testing

Software vendors must complete integration testing with the PMH API to demonstrate that their system can securely and reliably exchange information within the PMH ecosystem.

PMH API integration testing is coordinated by Fred IT Group, which provides the implementation guides, technical specifications and integration testing support required for connection to the PMH API.

Vendors are responsible for ensuring their system has successfully completed all required integration testing activities before commencing PMH conformance assessment.

6.3 Complete Conformance Testing

Conformance Test Specifications

Vendors must test their software against the applicable PMH Conformance Profiles using the corresponding Conformance Test Specifications (CTS).

The PMH CTS define the conformance requirements, test cases and assessment criteria used to verify that a system satisfies the applicable PMH requirements.

A Conformance Test Specification includes:

- test cases that verify individual conformance requirements
- a traceability matrix that links test cases to conformance requirements
- a test summary report that records test outcomes and overall assessment results.

Success Criteria

To demonstrate conformance, a system must:

- satisfy all mandatory requirements
- satisfy all conditional requirements where the relevant conditions apply
- achieve a 100% pass rate for the test cases associated with those requirements
- achieve a 100% pass rate for any recommended requirements for which conformance is being claimed.

6.4 Submit Conformance Evidence

The vendor must submit the required conformance evidence to the Agency for assessment.

Conformance evidence may include:

- completed Conformance Test Specifications
- test results and supporting artefacts
- evidence of prerequisite requirements, where applicable
- any additional documentation requested by the Agency.

6.5 Conformance Assessment with the Agency

The Agency is responsible for assessing whether a software product has satisfied the applicable PMH Conformance Profile requirements.

As part of the conformance assessment process, the Agency will:

- review the conformance submission and supporting documentation provided by the vendor
- review the results of PMH API integration testing and vendor conformance testing
- conduct, or oversee, an observed conformance assessment to verify that the software product performs in accordance with the applicable Conformance Profile requirements
- verify that all mandatory requirements, and any applicable conditional requirements, have been satisfied
- validate that sufficient evidence has been provided to support a declaration of conformance.

Where issues, gaps or non-conformances are identified, the Agency will provide feedback to the vendor and may request additional evidence, clarification, remediation activities or re-testing before the assessment can be finalised.

Successful completion of the conformance assessment enables the vendor to proceed to the Declaration of Conformance process.

This approach provides assurance that software products participating in the PMH ecosystem have demonstrated conformance with the applicable requirements and can support the safe, secure and interoperable exchange of medicines history information.

6.6 Declaration of Conformance

Once the conformance assessment has been successfully completed, the vendor must submit a PMH Declaration of Conformance to the Agency.

The Agency will assess the declaration and notify the vendor of the outcome.

Conformance is only recognised where the applicable conformance requirements and assessment criteria have been satisfied.

6.7 Conformance Registration

Following successful assessment of the Declaration of Conformance, the Agency will:

- record the software product on the PMH Conformance Register
- assign a Conformance ID to the conformant software version
- publish the relevant registration details on the PMH Conformance Register.

6.8 Production access granted

Only software products with a current and valid Conformance ID recorded on the PMH Conformance Register may connect to the PMH API.

All conformant systems must assert a valid Conformance ID when interacting with PMH services. The Conformance ID must uniquely identify the version of the software product that achieved conformance.

7 Ongoing validity of conformance

This section describes the circumstances under which a software product may be required to demonstrate continued conformance with the applicable PMH Conformance Profiles.

7.1 Ongoing Conformance Obligations

Software vendors are responsible for ensuring that software products listed on the PMH Conformance Register continue to comply with the applicable PMH conformance requirements.

A software product may be required to undergo re-assessment where:

- the applicable PMH Conformance Profile has been updated, superseded or retired
- changes have been made to the software that may affect PMH functionality or previously assessed conformance requirements
- a potential non-conformance, issue or risk has been identified through conformance activities, operational experience or incident investigation
- the Agency reasonably believes that a previously conformant system may no longer satisfy the applicable conformance requirements.

7.2 Software Version Changes

Software products are routinely updated through major, minor and maintenance releases. Not all software changes will affect PMH functionality or require re-assessment.

Where a software update introduces new PMH functionality, modifies existing PMH functionality, or may impact previously assessed conformance requirements, the vendor must notify the Agency and may be required to undertake additional conformance assessment activities.

The extent of any re-assessment will depend on the nature and impact of the change.

7.3 Maintaining Conformance Status

A software product remains conformant while:

- it continues to satisfy the applicable PMH conformance requirements
- the applicable Conformance Profile remains current or supported
- the vendor complies with the obligations associated with its declaration of conformance
- any requested re-assessment, remediation or corrective actions are completed within the timeframes agreed with the Agency.

Conformance applies only to the software product version and Conformance Profile version recorded on the PMH Conformance Register.

7.4 Conformance Breaches

The Agency may investigate reports of potential non-conformance or issues that could impact the safe, secure or interoperable operation of PMH.

Where a conformance breach is identified, the Agency may require the vendor to:

- provide additional information or evidence
- undertake corrective actions
- complete targeted re-testing or re-assessment
- demonstrate that the identified issue has been resolved.

Where a software product no longer satisfies the applicable conformance requirements, the Agency may amend or remove the product's entry from the PMH Conformance Register.

7.5 Continuous Improvement

The Agency maintains and improves the PMH conformance framework through ongoing review of conformance activities, industry feedback, implementation experience, identified risks and operational issues.

Where gaps or opportunities for improvement are identified, these may be considered for inclusion in future releases of the PMH Conformance Profiles, Conformance Test Specifications or Conformance Assessment Scheme.

Acronyms and Abbreviations

Acronym/ Abbreviation	Description
API	Application Programming Interface
CAS	Conformance Assessment Scheme
Conformance ID	Conformance Identifier
CP	Conformance Profile
CTS	Conformance Test Specifications
HI	Healthcare Identifiers
NASH	National Authentication Service for Health
NPDS	National Prescription Delivery Service
The Agency	Australian Digital Health Agency
The Department	Department of Health, Disability and Ageing
PMH	Patient Medicines History

Glossary

Term	Meaning
Australian Digital Health Agency (the Agency)	The organisation responsible for developing, publishing, maintaining and administering the PMH Conformance Assessment Scheme, Conformance Profiles and Conformance Test Specifications.
Conformance	Demonstrated compliance of a software product with the applicable PMH Conformance Profile requirements.
Conformance assessment	The process used to determine whether a software product satisfies the applicable PMH Conformance Profile requirements.
Conformance Assessment Scheme (CAS)	The framework that describes the processes for establishing, assessing and maintaining the conformance of software products participating in the PMH ecosystem.
Conformance Profile (CP)	A document that defines the functional and non-functional requirements applicable to a software system role participating in the PMH ecosystem.
Conformance Identifier (Conformance ID)	A unique identifier assigned to a software product version that has successfully completed the PMH conformance process. Conformance IDs are approved by the Agency and remain confidential.
Conformance Register	A publicly available record, maintained by the Agency, of software products that have successfully demonstrated conformance with the applicable PMH Conformance Profile requirements, providing visibility of conformant products to healthcare providers and industry stakeholders.
Conformance Test Specification (CTS)	A document containing the test cases, expected results and traceability information used to assess a software product against the applicable PMH Conformance Profile requirements.
Conformant consumer-facing application	A mobile or web application that has successfully demonstrated conformance with the applicable PMH requirements and enables consumers to access or manage their medicines history information and consent preferences.
Conformant dispensing system	A pharmacy dispensing software system that has successfully demonstrated conformance with the applicable PMH requirements. Dispensing systems may contribute to a consumer's medicines history through the dispensing of prescriptions and, where authorised, access medicines history information to provide decision support for dispensing activities.
Conformant intermediary	A software system that has successfully demonstrated conformance with the applicable PMH requirements and facilitates access to PMH functionality on behalf of a consumer-facing mobile or web application.

Term	Meaning
Conformant prescribing system	A clinical software system used by authorised prescribers that has successfully demonstrated conformance with the applicable PMH requirements. Prescribing systems may contribute to a consumer's medicines history through the prescribing of prescriptions and, where authorised, access medicines history information to provide decision support for prescribing activities and clinical workflows. This category includes both general prescribing systems and electronic medication chart systems.
Declaration of Conformance	A formal declaration submitted by a software vendor confirming that a specified software product version satisfies the applicable PMH conformance requirements.
Healthcare Identifiers Service (HI Service)	A national service that provides identifiers for individuals, healthcare providers and healthcare organisations to support the accurate identification of participants in digital health information exchange.
National Prescription Delivery Service (NPDS)	The national service that receives and manages electronic prescription and dispense information and provides the medicines history information made available through the PMH API.
Observed conformance assessment	A conformance assessment activity observed or conducted by the Agency to verify that a software product performs in accordance with the applicable PMH Conformance Profile requirements.
Patient Medicines History (PMH)	A secure, consent-based capability that enables authorised healthcare providers and consumers to access a consolidated view of a patient's prescription and dispense history.
Patient Medicines History API (PMH API)	A secure application programming interface that enables authorised conformant systems to exchange medicines history information with PMH in accordance with applicable consent, privacy and access management requirements.
PMH API integration testing	Testing undertaken with Fred IT to verify that a software product can securely and reliably exchange information with the PMH API in accordance with the applicable technical specifications.
PMH ecosystem	The systems, services and participants involved in accessing, managing or exchanging medicines history information through PMH.
Reassessment	Additional conformance assessment undertaken to determine whether a previously conformant software product continues to satisfy the applicable PMH requirements.
Software vendor	An organisation that develops, supplies, implements or supports a software product seeking or maintaining PMH conformance.
Subject of Care (SoC)	The individual whose medicines' history information is accessed or managed through PMH.

Term	Meaning
Sunsetting	The planned withdrawal or retirement of a Conformance Profile version from active use.
Test	An activity performed in accordance with a documented procedure to determine whether a software product satisfies specified conformance requirements.
Test evidence	Information or records provided to demonstrate the outcome of conformance testing.
Test summary report	A consolidated record of test execution results and the overall outcome of completed conformance testing.
Traceability matrix	A record that links conformance requirements to the corresponding test cases and assessment evidence.

References

1. Australian Digital Health Agency, [Clinical Governance Framework for Digital Health](#), Australian Digital Health Agency website, 2026, accessed 21 September 2026.
2. Australian Digital Health Agency, [Patient Medicines History | Digital Health Implementer Hub](#), Australian Digital Health Agency website, 2026, accessed 1 April 2026.
3. Australian Commission on Safety and Quality in Health Care, [Medication Safety Standards](#), Australian Commission on Safety and Quality in Health Care website, accessed 21 September 2026.
4. Australian Digital Health Agency, [Registers | Digital Health Implementer Hub](#), Australian Digital Health Agency website, 2026, accessed 21 September 2026.
5. Australian Digital Health Agency, Patient Medicines History - Declaration of Conformance v1.0 | Digital Health Implementer Hub, Australian Digital Health Agency website, 2026, accessed 1 April 2026.